Our continued technology transformation journey: Authentication Platform

Adopting the new LSEG Customer Identity and Access Management Platform

2022

LSEG

DICTUM MEUM PACTUM

LSEG – Authentication Transformation

The new Customer Identity and Access Management (CIAM) capability:

– Highly resilient and reliable cloud-based Customer Identity and Access Management platform (99.99% uptime)

– Permits continuous and seamless updates of both security and product features.

– Will deliver modern security features including: SSO, multi-factor authentication (MFA) and federated login

– Provides customers with confidence in LSEG's Customer Identity and Access Management offering

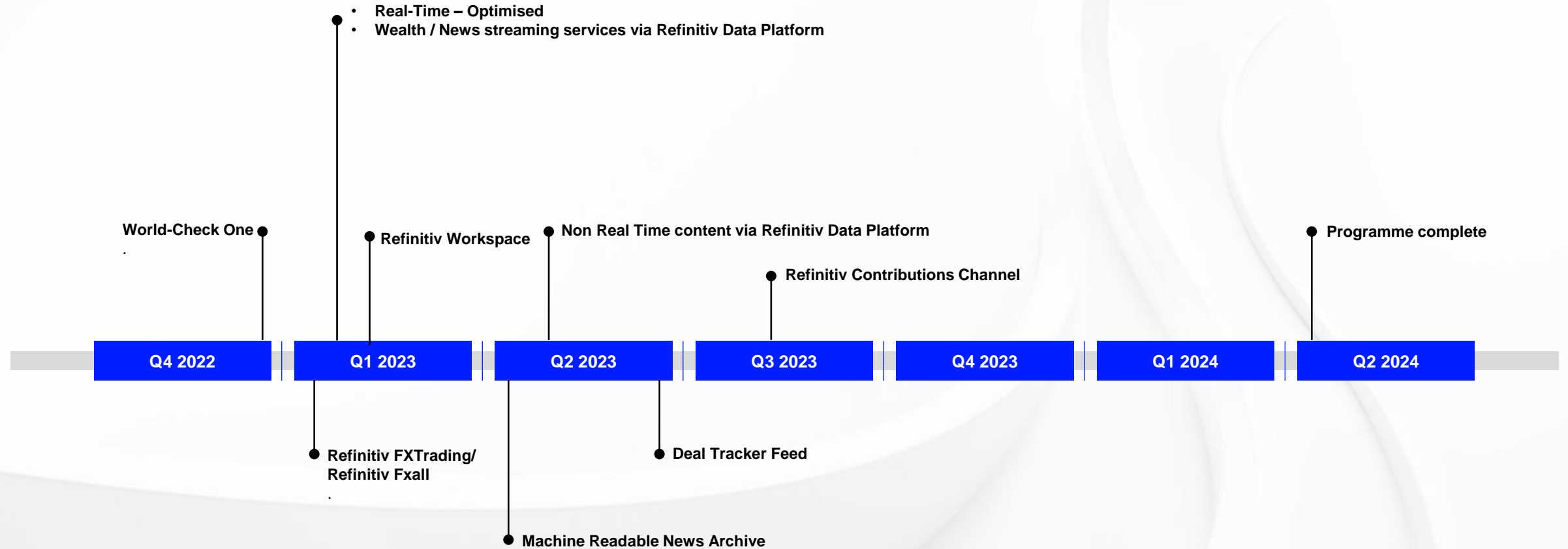– Introduction of service accounts to uplift our machine based access

Modernising our authentication services to provide a scalable, reliable and secure authentication platform.

LSEG

Products and Services Impacted

PRODUCT NAME	PRODUCT CATEGORY
Refinitiv Workspace	Desktop
Refinitiv FX Trading	Trading
Refinitiv FXall	Trading
Deal Tracker Feed	Trading
Wealth / News Streaming Service via Refinitiv Data Platform	Platform
Real-Time – Optimised	Real-Time
Non-Real Time content via Refinitiv Data Platform	Platform
Refinitiv Contributions Channel	Real-Time
Machine Readable News Archive	Feeds

Please note you will receive a detailed product instruction about the required changes and timelines from your Implementation Management team as soon as they are available. You can also refer to relevant documentation in MyRefinitiv.com as it becomes available, so please ensure you are registered and subscribed to your products.

LSEG

Product upgrade timeline

- Real-Time – Optimised
- Wealth / News streaming services via Refinitiv Data Platform

World-Check One

Refinitiv Workspace

Non Real Time content via Refinitiv Data Platform

Programme complete

Refinitiv Contributions Channel

| Q4 2022 | Q1 2023 | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 |

Refinitiv FXTrading/
Refinitiv Fxall

Deal Tracker Feed

Machine Readable News Archive

LSEG

Implementation Management team will support you

The LSEG Implementation Management Team aims to deliver a world-class customer onboarding experience for LSEG solutions by knowing our customers, engaging proactively, and ensuring swift and accurate delivery of our products and services.

The Implementation Management team will work with and support you to carry out change activities required to ensure you successfully move to the new LSEG Customer Identity and Access Management platform without service interruption.

Key benefits

Own the end-to-end customer upgrade process, including reviewing the technical model across all relevant products and modify as needed to drive overall client experience.

Ensure speedy implementation built off strong relationships with your deployment and implementation teams.

Understand your business, change and deployment processes, in partnership with the Refinitiv account team.

Thank you

LSEG