

REFINITIV WORKSPACE

RELEASE NOTES

Workspace 1.20

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About this document

This document outlines the new features, functions and changes added in the desktop version of Workspace 1.20.

Intended readership

This document is for customers using or interested in Refinitiv Workspace version 1.20.

Supported versions

While the [Workspace Support Policy](#) is under review, refer to the table below for estimated support timelines:

Release version	Release date	End of Support (+9 months)	Access blocked (+6 months)
1.20	26 Jan 2023	Oct 2023	To be confirmed
1.19.1	24 Nov 2022 ¹	Oct 2023	To be confirmed
1.19	22 Sep 2022	Oct 2023	To be confirmed
1.18	16 Jun 2022	Oct 2023	To be confirmed
1.17	21 Apr 2022	Oct 2023	To be confirmed
1.16	14 Dec 2021	Oct 2023	To be confirmed
1.15	16 Jul 2021	Oct 2023	To be confirmed
1.14	22 Apr 2021	Oct 2023	To be confirmed

Release dates: ■ Planned ■ Supported

¹ 1.19.1 is a patch release and is supported concurrently with 1.19.

What's new in version 1.20

Workspace

New login and authentication infrastructure

- The technology infrastructure used by Refinitiv Workspace for user login and authentication is being upgraded to improve performance, resilience, and security.
- Upgrading to the Desktop release of Refinitiv Workspace 1.20 will enable Desktop users to switch over from the Legacy ForgeRock authentication service to the new Ping authentication service.
- Note that accessing the new authentication service is a two-step process:
 1. User upgrades to the 1.20 Desktop Release
 2. User is 'switched over' to Citadel Mode (AAA Configuration) to allow access to the new Ping authentication service.

Benefits of the new Ping authentication service

- Once a customer has been switched over to the new Ping authentication service, the following benefits will accrue:
 - Users will be able to log in to different versions of Refinitiv Workspace (in other words, Workspace Desktop, Workspace add-in for Excel, Workspace for Mobile) under the same login credentials, at the same time, on either the same or on a different device.
 - This enhancement will provide users with a seamless experience with Refinitiv Workspace, across all devices.
 - Users of Workspace Web will no longer require the Google Chrome Extension to share a session with Workspace Desktop and Workspace Microsoft Office add-ins.
 - The new identity and access management services will allow Refinitiv to provide new authentication options, such as Enhanced Multi-Factor Authentication (MFA), together with improvements to the password policy and login options.
- ① For more information on the implementation of the new login and authentication infrastructure for Refinitiv Workspace, see the [Refinitiv Workspace New Authentication Mode FAQs](#).

Version history

Workspace 1.19.1

Release date: 24 November 2022

Workspace

- Enhancements** – Tile Manager improvements, including the ability to group and auto-group

Workspace add-in for Excel

- Enhancements** – Ability to launch Data Audit from Excel ribbon

Workspace 1.19

Release date: 22 September 2022

Workspace

- Enhancements**
 - Datastream enhancements, featuring bug fixes and new icons
 - Deals Tearsheet UI is now supported
 - Wide range of new web-based capabilities
 - Performance improvements

Workspace apps

- Enhancements**
 - Yield Book Calculator improvements
 - New Model portfolio type giving more functionality
 - New Guidance app that presents company statements in one location
 - New data visualisation tool that helps users understand context of data
 - New Snippets view
 - Large number of Workspace Chart enhancements, improving usability
 - Dynamic Company Overview tabs introduced

Workspace for Mobile

- Enhancements**
 - Nested functions support
 - Performance improvements

Workspace 1.18

Release date: 16 June 2022

Workspace

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| Enhancements | <ul style="list-style-type: none"> – Integration of desktop contribution workflows – Browser enhancements improving usability – System Test improvements – Windows 11 support – New UI admin panel – World Clock enhancements – Price History improvements – Time and Sales enhancements |
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Workspace add-in for Excel

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| Enhancements | <ul style="list-style-type: none"> – Nested functions support – Performance improvements |
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Workspace 1.17

Release date: 21 April 2022

Workspace

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| Enhancements | <ul style="list-style-type: none"> – Improved charting through Datastream Chart Studio – New Financial Chart update – Enhancements to email management – Pop-up window improvements – New menu resulting in more screen space |
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Workspace add-in for Excel

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| Enhancements | <ul style="list-style-type: none"> – Integration of new Formula Builder for the RDP.Publish function – Help app in Excel enhancements – Synchronous VBA refresh capabilities – MACRO parameter support – Datastream enhancements |
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Workspace for Mobile

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| Enhancements | <ul style="list-style-type: none"> – Ability to receive news alerts and push notifications – New Deals tab, plus an updated Overview section – New economic events section added – Company price data now a non-scrolling region at the top of the screen. – Ability to receive alerts on a Refinitiv Workspace mobile app from Refinitiv Workspace Desktop and Web Browser |
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Workspace 1.16

Release date: 11 November 2021²

Workspace

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| Enhancements | <ul style="list-style-type: none"> – Tile and Tile Manager improvements – File sharing improvements – End of Life notifications – Ability to run Refinitiv Messenger in standalone only – Cross-sharing and managing Ultimate Parent groups in Admin Panel – Improved syntax in shared configuration files – Improved application performance |
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Workspace add-in for Excel

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| Enhancements | <ul style="list-style-type: none"> – Formula Builder app now fully integrated within Excel panel. – Datastream Charting improvements – Interface to directly insert refreshable Datastream Charts – New server-side solution for contributing real-time data |
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Workspace 1.15

Release date: 16 July 2021

Workspace

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| Technical changes | <ul style="list-style-type: none"> – Electron upgrade |
| Enhancements | <ul style="list-style-type: none"> – Improved Edit mode in Tile Manager – Navigation enhancements – Video recording for Support troubleshooting |

Workspace add-in for Excel

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| Enhancements | <ul style="list-style-type: none"> – New RDP.Analytics function – Early Access Program – Standardized Formula Builder integrated into Refinitiv Workspace for Excel – Performance improvements – Datastream improvements, including Improved integration with Navigator, Eikon feature completeness, more functionality for migration and charting |
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Workspace 1.14

Release date: 22 April 2021

Workspace

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| Technical changes | <ul style="list-style-type: none"> – Upgrade to Electron 11 – System Test of Refinitiv Workspace merged with Installer.exe |
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² Note that there were three separate releases of Workspace 1.16, the first of which was released on 11 November 2021.

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| Enhancements | <ul style="list-style-type: none"> – New Auto arrangement feature in Tile Manager – Tile / Panel menu and toolbar alignment and improvements – New My Tile set area – About box displaying current market data rate |
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Workspace add-in for Excel

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| Enhancements | <ul style="list-style-type: none"> – Integration of the desktop help Contact Support user interface within Excel – Excel conversion tool enhanced with new workflows – Extended Formula builder for creating and editing Datastream (DSGRID) formulas – Extended Request Tables for building more complex Excel model |
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Workspace 1.13

Release date: 24 February 2021

Workspace

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| Technical changes | <p>DNS Changes:</p> <ul style="list-style-type: none"> – Customers must be Refinitiv DNS ready to upgrade to version 1.13 – Thomson Reuters domain is still supported for client SSO configurations |
| Enhancements | <p>Real-time connection:</p> <ul style="list-style-type: none"> – More status information in About Refinitiv Workspace – Improved user interface for Real Time in Configuration settings <p>Single Sign-On:</p> <ul style="list-style-type: none"> – A new user interface to display relevant settings for SSO <p>Performance improvements</p> <ul style="list-style-type: none"> – Electron: Improved cache management |
| Fixes | <p>About Refinitiv Workspace: Fixed issue with System Status</p> |

Workspace add-in for Excel

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| Technical changes | <p>Conversion wizard for Request Tables from Eikon DFO</p> <ul style="list-style-type: none"> – Enabling most Request Table models, built for Eikon DFO, to be migrated to Refinitiv Workspace – Taking a backup of the original sheet, so this is available as a reference <p>User created time series (UCTS) templates</p> <ul style="list-style-type: none"> – Enabling the user time series, such as in-house calculated values, to be uploaded to the Datastream systems – Time series can then be used in Datastream Charting and can be combined with other series using Datastream functions |
| Enhancements | <p>Additional Request Table capabilities:</p> <ul style="list-style-type: none"> – Support for pre-post request macros, adding Navigator buttons, support for external references, R1C1 format in data destination and row level sequencing – Changes that facilitate the creation of complex models using Datastream content and functions, including the selection of series and fields from Navigator, and using VBA to manipulate the output – Request Table facilities that are closer to parity with Refinitiv Eikon add-in – Facilities aligned in one ribbon, providing the client with a more seamless Datastream experience within Refinitiv Workspace in Excel <p>Performance improvements</p> <ul style="list-style-type: none"> – Loading: Optimized and decreased Office add-in loading time |

Workspace 1.12

Release date: 24 November 2020

All variants

Enhancements	<ul style="list-style-type: none"> – Chart tools and resources – changes to News Panel, currency conversion, and sample templates – Citrix environment support added – For details, see Workspace IT-Managed Installation Guide for Citrix. – Logs uploader command – Available in system tray menus – Admin panel features – restore old layouts, target users by job role – Installation mode commands – new command line parameters added – Rebranded Functions – Aligned with Refinitiv naming standards – Integration of the Aggregate function – Rebranded to RDP.Aggregate
Fixes	<ul style="list-style-type: none"> – Refinitiv Workspace Digital Signature has been updated.
Known Issues	<ul style="list-style-type: none"> – Messenger - Users of Workspace version 1.11 or earlier may still see icons for Messenger even if they don't have access to it

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